

ASCLD Proposal Submission 2020

Abstract Description:

Outward Leadership

This one-day program is designed to significantly advance a leader's ability to implement impact-focused, outward mindset ways of working within their teams and organizations. It equips leaders with a suite of 38 practical tools to ensure that they and their employees are working with an outward mindset. So that leaders can quickly reference and apply the tools, they are grouped into five categories and listed in a Workplace Situations Index containing 30 common situations faced by leaders and their teams.

TOOL CATEGORIES

- Accountability Tools
- Collaboration Tools
- Conflict and Relationship Tools
- Supervision Tools

WORKPLACE SITUATIONS

- Selecting a New Hire
- Orienting a New Team Member
- Groups Not Collaborating Well
- Groups in Conflict
- Poor Alignment
- Low Morale or Engagement
- Team Members are Complaining
- People Not Giving Their Best
- A Challenging Goal to Achieve
- Struggling with Someone
- Improving Communication
- Someone is Not Doing Enough
- Someone is Trying to Do Everything
- Coaching a Team Member
- Deciding Who to Promote
- Feeling Bugged Down by Process or Procedures
- Dealing with a Heavy Workload
- Customer Unhappy with Products/ Services
- Difficult Manager
- Difficult Employee
- Lagging Below Targets
- Meeting About Contentious Issues
- Quality Issues

- Shift-to-Shift Handoff
- Lack of Buy-In
- Making a Key Business Decision
- Implementing a New Process
- Breaking Down Silos
- Dealing with Turnover
- Letting Someone Go

RESULTS AND OUTCOMES

Participants are equipped to use all 38 outward mindset leadership tools and leave the workshop with a specific plan for implementing the tools to address their pressing organizational issues.